

/N.K./	BE	"Internet Protocol Addressing," available at http://samspade.org/d/ldns.html , downloaded March 31, 2003	✓
	BF	"Domain Name Services," available at http://www.pism.com/chapt09/chapt09.html , downloaded March 31, 2003	✓
	BG	Bellsouth Corp., "Frequently Asked Questions - What is a registrar?," available at https://registration.bellsouth.net/NASApp/DNSWebUI/FAQ.jsp , downloaded March 31, 2003	✓
	BH	Stevenson, Douglas, et al., "Name Resolution in Network and Systems Management Environments," available at http://neiman.cit.buffalo.edu/Doc/DStevenson/NR-NMSE.html , downloaded March 31, 2003	✓
	BI	Ahmed, Sarah, "A Scalable Byzantine Fault Tolerant Secure Domain Name System," thesis submitted to Massachusetts Institute of Technology, Department of Electrical Engineering and Computer Science, January 22, 2001	✓
	BJ	Coles, Scott, "A Guide for Ensuring Service Quality In IP Voice Networks," Avaya, Inc., 2002	✓
	BK	Avaya, Inc., "The Advantages of Load Balancing in the Multi-Call Center Enterprise," Avaya, Inc., 2002	✓
	BL	Foster, Robin, et al., "Avaya Business Advocate and its Relationship to Multi-Site Load Balancing Applications," Avaya, Inc., March 2002	✓
	BM	Chavez, David, et al., "Avaya MultiVantage Software: Adapting Proven Call Processing for the Transition to Converged IP Networks," Avaya, Inc., August 2002	✓
	BN	Avaya, Inc., "Voice Over IP Via Virtual Private Networks: An Overview," Avaya, Inc., February 2001	✓
	BO	Avaya, Inc., "Better Implementation of IP in Large Networks," Avaya, Inc. 2002	✓

EXAMINER	/Neil Kardos/	DATE CONSIDERED	03/21/2008
*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.			